

Advantages of Natural Gas

- ✓ **Efficient**
- ✓ **Economical**
- ✓ **Clean**
- ✓ **Environmentally Sound**

YOU CAN DEPEND ON NATURAL GAS NOW AN IN THE DECADES AHEAD!

If Gas Odor is Slight:

1. Open windows and doors to ventilate the area
2. Check pilot lights. Re-light only if you know how.
3. Call the gas company if gas odor persists.

If Gas Odor is Strong:

1. DO NOT light matches.
2. DO NOT turn light switches ON or OFF.
3. DO NOT use the telephone.
4. If possible, notify everyone in the building to leave immediately.
5. CALL the gas company from a neighbor's phone.
6. DO NOT re-enter your home until the gas company has told you it is safe to do so.

What You Can't Smell:

Carbon monoxide, or CO, is a poisonous yet odorless gas produced when carbon based fuels such a coal, oil, gasoline, propane, wood and natural gas are incompletely burned. The early stages of CO poisoning include:

1. Dizziness.
2. Flu-like symptoms.
3. Fatigue.
4. Throbbing headache.

You would be wise to suspect CO poisoning if you fell ill or if all the members of your family feel ill at the same time.

If you suspect CO poisoning, or if you have a CO detector and the alarm sounds, leave your home immediately. If you or a family member is ill, obtain medical attention. Call your local gas utility from another location or, during business hours, call your heating dealer so they can make any necessary repairs. Never stay in a building where you suspect leaking CO.

Potential Hazards of Natural Gas:

Fire or Explosion

- Extremely flammable; easily ignited by heat, sparks or flames
- Will form explosive mixtures with air.
- Vapor may travel to ignition source and flashback.

Health

- Natural gas released at high concentrations in an enclosed space causing displacement of oxygen can produce dizziness, headaches, loss of coordination and narcosis.
- Extremely high concentrations can cause irritation or asphyxiation by exclusion of oxygen.
- Natural gas is odorless, tasteless and colorless. A non-toxic odorant is added to give gas its distinctive (rotten egg) smell as a warning that gas is present.

THINK SAFETY FIRST

Customer Responsibilities:

The customer assumes all the responsibility for the gas piping from the outlet side of the gas meter and all piping inside the residence or building. The customer is responsible for all appliances and proper venting. At the time of connection, the customer will be notified of any unsafe conditions found in the residence or building by the Utility. The Utility reserves the right to terminate or discontinue service until such conditions are made safe and can pass Utility Standards.

Caring for Your Gas Meter in Winter:

Outdoor natural gas meters and/or pressure regulator sets are designed to withstand extreme weather conditions. But please remember to protect them from ice and snow build-ups during our harsh winter months. Clean and repair your leaky eaves gutters regularly to prevent ice and melting snow from dripping onto the natural gas meter and/or pressure regulator set causing them to be encased in ice when the weather is cold. Don't pile snow against your natural gas meter and/or pressure regulator set when shoveling or using a snow blower. Never allow snow to completely cover your natural gas meter and/or pressure regulator set. Remove soft snow build-up gently, using only a broom or your hand. Call your local gas utility if you notice an ice build-up on any part of the natural gas meter and/or pressure regulator set. Do not try to remove it by kicking or hitting the gas meter or piping.

**It's up to you to use
appliances safely and to
use safe gas appliances!**

Avoid Accidents

Call
*City of Hawarden
Municipal Utilities*
712.551.2565

If you feel the Utility has not properly responded to a problem with the utility service, contact the:

Department of Commerce
Utilities Division -
Iowa Utilities Board

877/565-4450

**Natural Gas
Isn't Dangerous,
But its
Misuse is!**

**SAFETY IS NO ACCIDENT.
IT IS A PLAN FOR LIVING.**

Are you planning any
underground excavation,
even digging in your yard?

Contact Iowa One Call
BEFORE you dig.
It's the Law



**Know what's below.
Call before you dig.**

There is a 48 hour waiting period, excluding Saturdays, Sundays and legal holidays from the time you call until you can begin digging.

**IMPORTANT
SAFETY MESSAGE**

What everyone should
know about

NATURAL GAS



*City of Hawarden
Municipal Utilities*